Integration: Interdisciplinary Team Perspective

Community Partners
Integrated Healthcare

Caring for All of You
Community Partners Integrated Healthcare Panel

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Integrated from the beginning
Person-centered collaborative care planning

- Team based – collaboration
- Population based - registry tracks care
- Measurement based
- Accountable care
- Evidence based interventions
Growth

- Business model sustainability
- Grants, financials, and reimbursement
- Closing Care Gaps
- Electronic Health Record
- Clinical use of data in a collaborative care environment
Culture of the agency

- Integrated Wellness Program
  - InShape
  - Smoking Cessation
  - Healthy U
- Peer Support
Value Based Purchasing & the Triple Aim

Reduced Cost Through Improvement

Quality Care and Experience

Improved Health Outcomes

Employee Wellness
Chronic Disease Self-Management

Top 5 Chronic Conditions in Tucson clinic

- Hypertension: 60%
- Diabetes: 24%
- Obesity: 18%
- COPD/Asthma: 9%
- Arthritis: 9%
Lessons Learned

- Cultural Change
- Training
- Cost
- Technology

Roles
Proximity
Teamwork
Impacting Health

Never enough

Non reimbursed costs
EHR custom development
Financially integrated system needed

Communication within medical record data
Successes

• 14 Licensed Clinics in 8 Counties (Arizona)
• Rapid Growth
• Award Winning Programming:
  • Member and Family Advisory Council (MFAC) recognized for high level of attendance and peer participation
  • Chronic Disease Management Registry
  • Diabetes Self Management Program
  • Opiate Reduction and Chronic Pain Management Program
• Dr. Moher and Joddi Jacobson facilitating a TedTalk on Peer Support and Opioid Reduction at NatCon18
• SAMHSA Integration Grantee for Primary Care Behavioral Health Integration (thru 2019)
Questions?